



STORM DAMAGE SUPPORT

Information for individuals, farm families and small businesses in the Riverland and Mid Murray

South Australian and Australian Government assistance is available to help affected communities recover from the major storm event that impacted people and properties in the Riverland and Mid Murray areas on Friday 11 November 2016. The range of government and industry support that is available for affected individuals, farm families and small businesses is outlined below.

Initiative	Description	More information
HOUSEHOLD AND INDIVIDUAL SUPPORT		
Recovery grants for primary producers	The grant of up to \$10,000 (GST exclusive) is intended to provide short term targeted assistance to primary producers by reimbursing reinstatement and clean-up costs. Available to growers in the areas of District Council of Loxton Waikerie, Berri Barmera Council and Renmark Paringa Council.	Primary Industries and Regions SA Riverland Storm Recovery Centre Loxton Research Centre Bookpurnong Road Loxton SA 5333 Phone (08) 8595 9100
Farm Household Allowance	Income support payment, available to eligible farmers and their families experiencing financial hardship.	Call 13 23 16 or visit: https://www.humanservices.gov.au
Rural Financial Counselling Service (RFCS)	Free and independent financial information, options, decision support and referral services. This service provides free rural financial counselling to farmers, fishing enterprises, forestry growers and harvesters and small, related businesses that are suffering financial hardship. The service can assist farmers to make informed decisions and work through the implications of the current situation for their business.	RFCS: 1800 836 211 or Berri service on (08) 8582 1100 Rita Perre 0437 321 107 Lloyd Wright 0428 849 950 www.ruralbusinesssupport.org.au
Business advice for affected small businesses	Business advice for affected small businesses, including tourism operators, can be obtained from Regional Development Australia Murraylands and Riverland (RDAMR) and from the Department of State Development's small business website.	RDA Riverland Office (08) 8580 8500 RDA Murraylands Office (08) 8535 7170 www.statedevelopment.sa.gov.au/industry/smallbusiness
TECHNICAL SUPPORT		
Technical information	Technical information, such as managing grapevines after hail damage, is available from PIRSA or your industry peak body.	PIRSA 0476 834 530 Riverland Wine (08) 8584 7897 Talk to your local viticulturalist Almond Board of Australia (08) 8584 7053 SA Fresh Fruit Growers (08) 8586 3205 0409 099 122 saffga@riverland.net.au Citrus Australia SA Region: www.citrusaustralia.com.au



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MENTAL HEALTH AND WELLBEING SUPPORT		
SA Health - Mental Health Service	Call SA Health's Mental Health Service 24 hours a day, 7 days a week for urgent support and advice.	13 14 65
Find a mental health service	Farmers are encouraged to contact their local General Practitioner, who can refer them to appropriate support	Contact your local General Practitioner for a referral
Riverland Division of General Practice	If you require adult mental health services please see your GP for assessment for a mental health plan prior to contacting this practice.	(08) 8582 3823
Headspace Program	Provides a range of mental health services for young people aged 12 - 25	(08) 8582 4422 www.headspace.org.au
Lifeline	24/7 telephone counselling – Connect with someone who cares.	13 11 14 www.lifeline.org.au
Beyondblue	Information about issues associated with depression & anxiety	1300 224 636 www.beyondblue.org.au
Healthdirect: SA Health	Provides online and telephone access to health information and advice.	1800 022 222
Mensline Australia	24/7 service for men with relationship and family concerns.	1300 789 978
Relationships Australia	Providing families with access to information about family relationship issues.	(08) 8582 4122
Kids Help Line	24/7 telephone & online counselling service for young people.	1800 551 800 www.kidshelpline.com.au
OTHER		
Domestic/family violence	Provides a service to people who need assistance with family violence	Riverland domestic violence unit (08) 8582 2100 Murray Bridge domestic violence unit (08) 8531 8888
Centrelink	Delivers a range of payments and services for people at times of major change.	13 28 50 www.humanservices.gov.au